



Name \_\_\_\_\_ Signature \_\_\_\_\_ Phone \_\_\_\_\_  
 Preferred method of contact: \_\_\_\_\_  
 E-mail \_\_\_\_\_

Your e-mail address and/or telephone number will be used for this program and normal healthcare programs only

Prescription Number(s)	Medication	Should our pharmacist call your Physician when your existing refills have run out?
1. _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No
4. _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No
5. _____	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No

**Note:** Prescriptions paid for by Medicaid or prescriptions for controlled substances are not eligible for RefillReminder.

# REFILLS READY WHEN YOU ARE

Now that's something to smile about.





Introducing RefillReminder, the new automated refill service from the Giant Pharmacy. It's a simple program with a simple goal: to make maintenance refills as easy as possible. Refills ready when you are – another smart solution from the Giant Pharmacy.

### **Here's how it works.**

When the time comes for your maintenance prescription to be refilled, RefillReminder will do it for you automatically. Then when it's ready, we'll notify you either by e-mail or telephone. All you have to do is pick it up. It's that quick. It's that simple.

### **What prescriptions are eligible for RefillReminder?**

Any prescription that a patient is taking on a regular basis, with the exception of controlled substances and any prescription covered by Medicaid, is eligible for RefillReminder. You can arrange for RefillReminder to prepare refills automatically for the life of your prescription, or call your prescribing physician when your existing refills run out.

### **Sign up and leave the rest to us.**

Signing up for RefillReminder is easy. Simply fill out the enrollment form and sign up all the refills you'd like RefillReminder to handle – it'll only take a couple of minutes. You'll be asked your preferred method of contact and some details regarding your prescription. After that you're set. That's the beauty of RefillReminder - you don't have to worry about anything.

### **Preferred method of contact**

RefillReminder will contact you when your refill is ready for pick up. This can be done one of two ways:

#### **E-mail**

Your reminder e-mail will be titled "Your Prescription is Ready for Pick-Up." Pharmacy name, address, telephone number and operating hours will also be included. The e-mail is sent out two days before your existing prescription is due to run out, after RefillReminder has completed your refill.

#### **Telephone**

RefillReminder will send out an automated voice message two days before your existing prescription is due to run out, after RefillReminder has completed your refill. The message is designed to be received by you, your answering machine or your voicemail system. RefillReminder will attempt to play the automated voice message three times a day, and if unsuccessful, will try again the following day. Call times are as follows:

**Monday - Friday  
10 a.m. - 4 p.m.**

**Saturday - Sunday  
11 a.m. - 5 p.m.**

